

# An Introduction to Value Stream Mapping

Practical Workplace Training Module



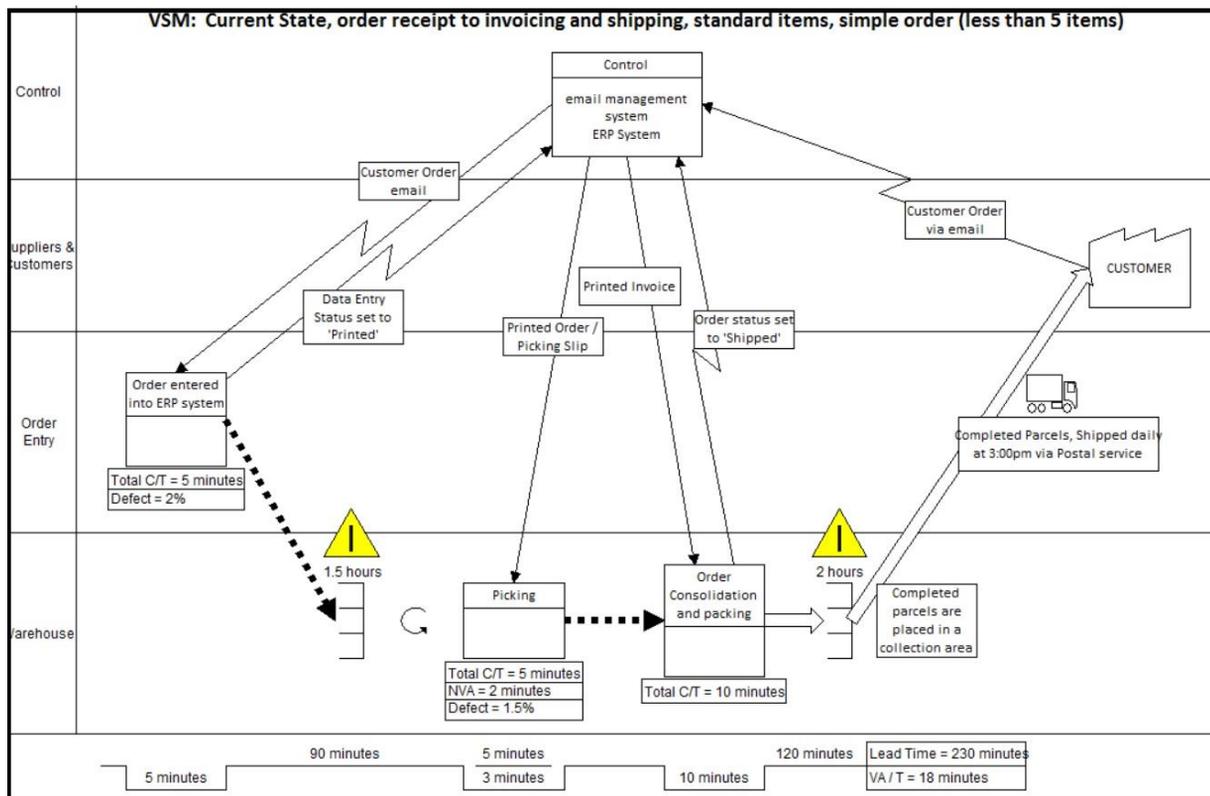
reduce waste ◆ increase throughput ◆ improve quality

# VSM is a Best Business Practice

Long considered a foundation of high performing organisations, Value Stream Mapping (VSM) is a simple and accessible technique that provides immediate and significant benefits by;

- Visualising how work and information really move across an organisation
- Creating transparency into process problems and improvement opportunities,
- Providing a powerful vehicle to engage teams and foster ownership and cooperation

This engaging workshop provides participants with a working knowledge of the most commonly used symbols and how to use them to create useful maps. We use a process simulation, tailored to have context for the participants, as a basis for training so that participants see how the technique works in a practical sense.



*Engage Teams and Gain Valuable Process Insights*

# Workshop Agenda



Recap of key lean concepts

Workplace simulation exercise

Overview of Value Stream Mapping

Creating the current state value stream map

- Board Layout
- Tools & Symbols
- Method and Steps

Applications

- Using a timeline and what it tells you
- identifying bottleneck processes
- Documenting improvement opportunity (Kaizen Bursts)

Creating the Future State Map

Workplace Simulation Exercise Part 2

Overcoming common mapping challenges



*The starting point for any improvement initiative*

# What you will learn & achieve



## Expected Outcomes

At the conclusion of this workshop, participants are expected to;

- Understand the most commonly used mapping symbols
- Be able to read and interpret value stream maps and identify improvement opportunities
- Facilitate a team workshop to create a value stream map
- Create an improvement opportunity (Kaizen) list from a map

We would strongly recommend that this workshop is combined with our other workshops;

- 'Kaizen – Applying improvement to the workplace' and
- 'Lean Leadership – Using Lean Tools to drive Effective Leadership'.

Pre-Requisites: An Introduction to Lean Thinking is not essential, but is highly recommended.

Duration: ½ day one day and 2 day versions

Delivered on or off site

*Knowledge that creates ownership and empowerment*

# Why Kallista Consulting



Our success comes not only from our expertise in process improvement methodologies such as Lean and Six-Sigma, but also from our ability to engage effectively with people at all levels. We are market leaders in providing the business transformation leadership that brings real results. Our training and workplace methods have been refined over many years to ensure they are engaging and practical and the feedback we receive is consistently excellent. Most of our clients experience a measured return that is many times their investment

Our reputation speaks for itself. Over the past decade, we have worked with clients for all sizes across diverse sectors, including with some of Australia's most respected organisations. Here are just a few;



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